



PROBLEM SOLVER | PIXEL WHISPERER

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I love simplifying chaos within businesses. Making interfaces look great, but the users experience greater!

## SKILLS

### Define

Interviews, focus groups & surveys

Competitor analysis

User journeys & process flows

Storyboards & personas

### Prototype

Wireframes

Hand drawn prototypes

Detailed user flows & click count journeys

Interactive prototypes

### Design

UI research & mockups

UI prototypes & micro-interactions

Design system creation

Accessibility standard

## SOFTWARE

Figma

Adobe XD

Balsamiq

Miro

Illustrator

Photoshop

InDesign

References available on request.

## EDUCATION

### University of Derby

2007 - 2011, Master of Visual Communication (Graphic Design)

Rethinking, refining and developing my visual thinking to establish new directions through real-world learning, 'live' projects, field trips and working with employers using traditional and advanced new technologies.

## EXPERIENCE

### Gamma Telecoms, Senior UX & UI Designer

Aug 2021 - Present, Manchester

I lead the creation and integration of Amethyst, our fully accessible design system which has rolled out across the whole business and it's products which helped designers create intuitive products with lean methodologies.

### Experian, UX & UI Designer

Nov 2019 - Sep 2021, Nottingham

Working for the Decision Analytics team, providing UX design patterns for our Experian Design System to create a consistent and modern appearance across all our global products, liaising with the development teams to help create the highest of standards.

### HYPE, Senior UX & UI Designer

Jul 2019 - Nov 2019, Leicester

Streamlined user flows for Checkout and Purchasing processes down to two clicks. Led a global team to create and develop the new native iOS and Android HYPE app. Worked on creating an overall better Customer Experience for new and existing customers.

### STERIS, Senior UX Engineer

Jul 2016 - Jul 2019, Derby

Working in a lean approach on product strategy, design and implementation of the track and trace system SynergyTrak. Using first-hand user research to prototype, create and produce intuitive designs to help perform daily tasks and business objectives.

### UNiDAYS, UX & UI Designer

May 2015 - Jun 2016, Nottingham

Led the design and production of the UNiDAYS native app using best practices and UX patterns. Creating a simple, yet effective app that was intuitive for students. It broke into the top 50 of the Google Play and top 15 of the Apple Store within it's first week of release.

### See Tickets, UX & UI Designer

Oct 2013 - May 2015, Nottingham

Worked with the development team to create workflows / user journeys and wireframes working on site improvements, as well as the creation of the new dynamic mobile website.